By the Commission:

On September 1, 1994, amendments to 83 Ill. Adm. Code 770, Operator Service Providers, became effective, containing the following requirement:

Section 770.40 Restrictions on Billing and Charges

e) The amounts authorized in subsection (c) shall be escalated annually by the percentage change in the GDP Implicit Price Deflator with the first adjustment to be effective January 1, 1995. In December of each year the Commission shall announce the rate of inflation and the new maximum price levels for the next year.

The following are the latest Gross Domestic Product Implicit Price Deflator (2012=100) figures for 2018 to 2019, by quarter, as revised on October 30, 2019:

<table>
<thead>
<tr>
<th>Quarter</th>
<th>2018</th>
<th>2019</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q1</td>
<td>109.335</td>
<td>111.473</td>
<td>1.94%</td>
</tr>
<tr>
<td>Q2</td>
<td>110.281</td>
<td>112.188</td>
<td>1.73%</td>
</tr>
<tr>
<td>Q3</td>
<td>110.767</td>
<td>112.627</td>
<td>1.68%</td>
</tr>
<tr>
<td>Q4</td>
<td>111.256</td>
<td>NA</td>
<td>NA</td>
</tr>
</tbody>
</table>

Given the annual change of 1.68%, the maximum rates and charges in 83 Ill. Adm. Code 770.40(c) effective January 1, 2020, shall be the following:

1) The maximum rates and charges to be charged by an operator service provider for usage charges shall not exceed the following rates:
2) The maximum rates and charges for operator surcharges shall not exceed the following rates:

A) Operator Station (consumer dialed 0+) collect, billed to third number, coin call, or billed to a calling card: $3.97;

B) Operator Station (operator dialed 0-) collect, billed to third number, coin call, or billed to a calling card: $5.92;

C) Person-to-Person (consumer dialed 0+ and operator dialed 0-) billed to a calling card: $7.13;

D) Person-to-person (consumer dialed 0+) collect, billed to third number, or coin call: $7.13; and

E) Person-to-person (operator dialed 0-) collect, billed to third number, or coin call: $9.11.

IT IS THEREFORE ORDERED by the Illinois Commerce Commission that the rates listed in the prefatory portion of this Order are the maximum rates and charges that may be charged by providers of intrastate operator services, effective January 1, 2020.

IT IS FURTHER ORDERED that this Order is final; it is not subject to the Administrative Review Law.

IT IS FURTHER ORDERED that a copy of this Order be sent to each telecommunications carrier under the jurisdiction of the Commission.

By Order of the Commission this 4th day of December, 2019.

(SIGNED) CARRIE ZALEWSKI
Chairman